



PROVIDER NEWS



May 9, 2022

In this issue:

- Let us know if you are accepting new patients
- 34158: know this number for faster claims processing
- Don't forget the taxonomy code
- This is the card you need
- T-minus 60 days and counting
- Network connections

You're on the list!

You are receiving this email because OhioHealthy's contact list identifies you as a point of contact for your practice. Please forward this information to appropriate individuals in your practice and any vendor partners who manage billing and collections, authorization requests and/or member eligibility.

Are you accepting new patients?

We need your help to ensure we are providing the most up-to-date information to OhioHealthy members searching the OhioHealthy Provider Search. You are just a few simple steps away from ensuring your information is correct:

- Visit the online [Provider Search](#)
- Review your profile and take note of the accepting new patients status attached to your profile.
- If everything is correct, you're all set!
- If this information does not accurately reflect your accepting new patients status, please send an email to ProviderRelations@OhioHealthyPlans.com with the following information:
 - Provider Name
 - Provider NPI
 - Provider TaxID
 - Your accepting new patients status (either accepting or not accepting)

Please follow this process to notify us at any time in the future should this status change. Practice staff may submit updates for multiple providers within the practice.

34158: the number you need for faster claims processing

A number of providers are submitting paper claims. To facilitate faster payment and decrease the overall turnaround time necessary for claims processing, please submit claims electronically if possible. The EDI number for 2022 claims is 34158.

Don't forget the taxonomy code

To ensure proper claims payment and provider matching in our new claims platform, please be sure to submit your taxonomy code along with your National Provider Identifier (NPI) on your claim. We use a combination of your Tax ID, NPI and Taxonomy to match your claim. **We have identified that some clearinghouses may remove taxonomy code prior to transmission, please check with your vendor to ensure that feature is active on your account.**

This is the card you need

Those old 2021 OhioHealthy member ID cards are still floating around. Please be sure to collect 2022 member ID cards as member ID numbers changed at the beginning of the year. Not sure? View current OhioHealthy member ID cards here.

T-minus 60 days: submit all 2021 claims by June 30

- It is important that the OhioHealthy claims department receives all claims for calendar year 2021 no later than June 30, 2022.
- All claims processing including initial claims, corrected claims, and resubmissions need to be received by this time in order to ensure full processing.
- **Use electronic claims submission for timely and accurate claims processing.**

	EDI Number for Electronic Submission	Mailing Address for Paper Claims
2021 Dates of Service	54154	P.O. Box 5806 Troy, Michigan 48007-5806
2022 Dates of Service	34158	PO Box 2582 Hudson, Ohio 44236-2582 <i>While some systems may display OhioHealthy, others may display Health Design Plus or Contigo. These options are correct.</i>

Connect OhioHealthy members with OhioHealthy Providers

When the patient you are caring for requires a specialist consultation, imaging, lab test, medical supplies/DME, or care in a facility, always utilize OhioHealthy network providers and services. Search [OhioHealthy providers now](#).