



PROVIDER NEWS



January 25, 2023

Your Go-To Guide

We are striving to make working with OhioHealthy quick and simple. We've developed this [Quick Reference Guide](#) to support you through processes and procedures as you care for OhioHealthy members.

We strongly recommend you register for our provider portals which offer on-demand access to claims, coverage and eligibility information. Registration details are provided in the Quick Reference Guide.

Questions? Call the provider call center number on the member ID card or contact us at ProviderRelations@OhioHealthyPlans.com.

New in 2023!

Prior-Authorization Waivers Now Effective for Some OhioHealthy Members

As of January 1, 2023, pre-authorizations for the six services listed below are no longer required ONLY for members with this network logo on their ID card (these are OhioHealth members)



1. MRIs
2. CAT Scans
3. Sleep Studies
4. Breast Pumps
5. Pulmonary Rehab/Therapy
6. Pain Management Procedures, performed in either an outpatient facility or in a physician office"

OhioHealthy Unity Plans

- OhioHealthy is proud to expand its product offerings in 2023 with the addition of plans for small businesses in our region.
- These plans are called OhioHealthy Unity and include Affordable Care Act small business plans for employers with 2-50 employees.

- Benefits for these new members are effective January 1, 2023.
- Some practices may begin to see OhioHealthy Unity members in their office as of January 1.

Are you accepting new patients?

We need your help to ensure we are providing the most up-to-date information to OhioHealthy members searching the OhioHealthy Provider Search. You are just a few simple steps away from ensuring your information is correct:

1. Visit the online [Provider Search](#)
2. Review your profile and take note of the accepting new patients status attached to your profile.
3. If everything is correct, you're all set!
4. If this information does not accurately reflect your accepting new patients status, please send an email to ProviderRelations@OhioHealthyPlans.com with the following information:
5. Provider Name
6. Provider NPI
7. Provider TaxID
8. Your accepting new patients status (either accepting or not accepting)

Please follow this process to notify us at any time in the future should this status change. Practice staff may submit updates for multiple providers within the practice.
