



February 15, 2024

Submission Reminder for 2024 Dates of Service Claims

We are aware that there have been a number of incorrect claim submissions for 2024 services in January.

As a reminder, OhioHealth transitioned to a new claims administrator effective January 1, 2024.

All 2024 claims need to be submitted with the new EDI number, payer ID and mailing address:

1. 2024 Claims EDI Number - 48116
2. Payer ID - CRSMD
3. 2024 Claims Mailing Address – OhioHealth, PO Box 4278, Clinton, IA 52733-4278

Please be sure to collect members **NEW** OhioHealth ID cards at the time of service in 2024.



***Huntington Colleagues will continue to use Express Scripts as their PBM for 2024**

2024 claims submitted incorrectly could result in rejections and delays. If you have any questions about submitting 2024 claims you can log into the provider portal at OhioHealthyPlans.com or contact Provider Services at the number on the member's ID card, Monday-Friday, 8 a.m. to 5 p.m.

Prior Authorization Requests

What you need to know about Medical Prior Authorizations (PA) in 2024

(OhioHealth Corporation and Huntington Bank Members)

- This process will include all Prior Authorization (PA) requests through December 31, 2023 (including services requiring PA for early 2024 dates of service that need to be completed prior to January 1, 2024).
- These authorizations will be processed to completion, and be based on the 2023 PA list and individual benefit plan design. Open authorizations approved in 2023 will remain in effect until the PA expiration date.
- Claims for dates of service in 2024 resulting from the open authorizations noted above, should be submitted to, and will be processed under the new claim vendor/platform for 2024.
- Effective January 1, 2024, prior authorizations will be reviewed and processed by the new claim vendor/platform. Information pertaining to where to call/obtain PAs will be on the 2024 member ID cards.

Visit Our New Provider Portal

- Visit OhioHealthyPlans.com to register for the new provider portal
- Here you can connect with provider services and access self-service information to review claims, access patient coverage and check patient eligibility
- Register for the portal by selecting the appropriate option under the login box
- For more information on how to register for the provider portal click [here](#)

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